

Frequently Asked Questions

What if I don't own a computer?

Collins Learning courses can be viewed at the facility individually or in a classroom setting.

How can I generate training compliance reports by department?

Collins Learning provides customized reports-on-demand for the entire facility, by specific departments or employees. You can also generate reports on each course assigned to your staff.

If I have difficulty logging on during the weekend, will I have help?

Our technical support team is dedicated to customer service and will respond promptly over the phone or by email. We will respond weekends, evenings and even holidays.

Can I fast forward through the online videos and just test out of the program?

No. Collins Learning is dedicated to learning and retaining information. You must take a pre-test, watch the entire online video, pass the post-test, and complete the program evaluation then successfully access your printable certificate of completion.

What if I can't print my certificate when I am finished with the online course?

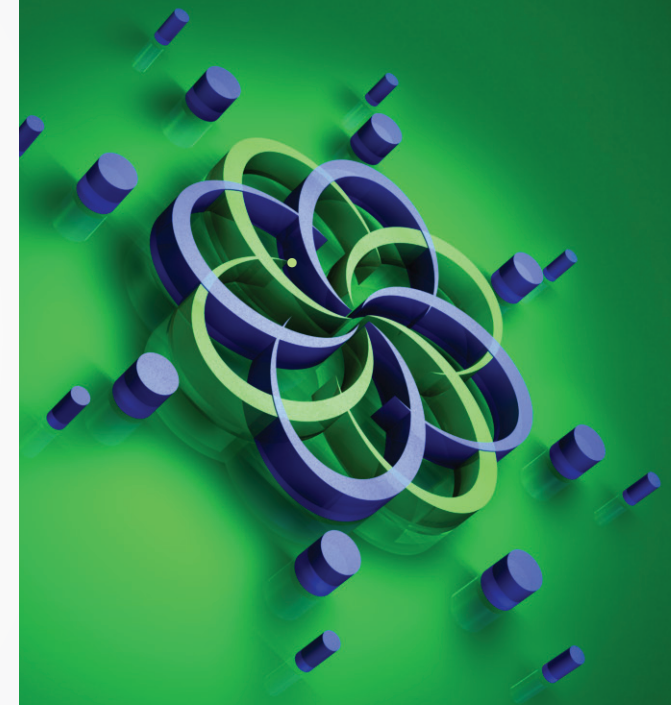
No problem! You have up to 30 days to print your certificate from any printer, anywhere.

CONTACT US TODAY

at www.collinslearning.com or
call 330.707.1691 for more details.



**COMPLIANCE TRAINING &
CEUs ONLINE**



Collins Learning Continuing Education and Regulatory Training

Collins Learning delivers an exciting new alternative to traditional inservice training and continuing education. Our online service provides necessary CEUs for licensed healthcare professionals and compliance training for all healthcare employees. The programs are produced in two dynamic formats: lively talk show and stimulating documentary. You will benefit from receiving engaging and informative health care information, fulfill your compliance training requirements and receive CEUs at the same time.



Dr. Luis Villaplana, M.D., engages with Kathy Weimer, RN and Jim Collins, PhD

Expert-Driven Training & Education

Collins Learning was designed by an Applied Gerontologist, Dr. Jim Collins, and his team of health care experts, software designers, and Emmy Award Winning TV producers.

Our leadership team delivers important and timely information in a positive and energetic way.

SIGN UP TODAY!

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Course Library

Collins Learning offers a variety of online compliance training courses that are approved for CEUs. The topics are specifically selected to meet your compliance training needs.

- Abuse and Neglect
- Aging Process
- ADHD
- AIDS & HIV
- Alzheimer's and Dementia
- Alzheimer's Disease & Communication
- Alzheimer's Disease & Depression
- Autism
- Behavior Management
- Borderline Personality Disorder
- Bipolar Depression
- Caregiver Burnout & Depression
- Customer Service
- Death and Dying: A Brief Overview
- Diversity and Multiculturalism
- Drug-Free Workplace Part 1
- Drug-Free Workplace Part 2
- Drug-Free Workplace Part 3 (For Supervisors)
- Elder Abuse & Neglect in Health Care
- Ergonomics and Body Mechanics
- Ethics Part 1
- Ethics Part 2
- Ethics Part 3
- Fall Prevention
- Fire Safety, Severe Weather and Disaster Preparedness
- HIPAA
- Infection Control and Blood Borne Pathogens
- Medication Errors
- Medication Self-Administration: The Basics and Beyond
- Mental Illness and Aging: An Overview
- Nurse Practice Act (Nursing Law)
- Nutrition and Hydration
- Pain Management: A Review of Causes, Types and Treatments
- Person-Centered Care
- Resident Rights
- Safety in Home Care: Preventing Patient and Worker Hazards
- Skin Care & Pressure Ulcers

Collins Learning CEUs are nationally approved and accepted in most states.

- Stress Management
- Stress Management: Part 2
- Workplace Violence

Employee Orientation Series

- Communication and Conflict Resolution
- Employee Turnover and Retention
- Hospitality Training in Health Care
- Relationships and Trust in the Workplace
- Self-Motivation and Positive Attitudes
- Sensitivity Training for Health Care Professionals
- Serving New & Diverse Populations

Program Features

Collins Learning consists of a Learning Management System and a Content Management System. Some features of the Learning Management System include:

- TV Talk Show & Documentary Style Courses
- Individual or Virtual Classroom options
- Online Tests and Program Evaluations
- Printable Certificates of Completion
- Option of Learning at Work, Home or anywhere you have Internet access
- Printable, Customized Reports-On-Demand

Some of the features of the Content Management System include:

- Ability to Upload Customized Training Programs, Internal News, Memos & More
- Internal Communication Tools
- Customized Training Calendars and Course Assignments
- Internal Private Web Site Cobranded with your Company Logo

Benefits of Collins Learning

Using Collins Learning will make your continuing educational needs easier. It will save you money by avoiding the expenses of traveling to conferences. It saves you time by fulfilling both mandatory and licensure requirements. It is convenient for all shifts and departments. It can be accessed 24 hours a day, 7 days a week.